

## **Studio Safety Protocol (in addition to CDC safety protocol)**

The health and safety of our customers and that of our associates is our highest priority. During this difficult time, we are taking the following steps:

- **By Appointment Only:**  
Upon arrival, please call 585-249-8100 and your Designer will greet you at the side door (unless elevator is needed)
- Entry through side doors, unless elevator is needed
- Implementing additional daily cleaning & sanitizing
- Encouraging social distancing
- Sanitation stations throughout
- Reducing the number of appointments happening at one time
- All parties should wear a mask if social distance cannot be maintained, or if either party requests masks to be worn
- Customers should not touch samples
- All meeting stations & areas used will be sanitized after each use
- We request that no more than 2 clients attend the appointment
- We request that no kids or pets attend appointments
- We will not be providing beverages or snacks
- If Homeowner or any member of their family is experiencing covid symptoms, or is under quarantine at the home – Inde will not be able to meet face to face until the quarantine is over
- If an Inde Designer is experiencing covid symptoms or is under quarantine – they will not be able to meet face to face. We will do our best to find a substitute Designer to continue